



No Name

- 📍 No Name
 - ☎ No Name
 - ✉ No Name
- Born No Name

WORK EXPERIENCE

March 2018 – present

Technical Operations Manager

No Name

- managing and controlling hardware technicians and system administrators
- creating and maintaining the best practice standards for technical operations
- coordinating and participating in projects to design, develop, test and maintain specialized technical operations
- providing tech support and tech support supervision
- providing confidence that quality requirements will be fulfilled

October 2016 – March 2018

IT Technician / Administrator

No Name

- building, refurbishing, testing and troubleshooting server hardware (mostly DELL, HP, IBM)
- OS and software installation and basic virtualization (VMware)
- providing tech support

EDUCATION

2014 – 2016

Master's degree in Project Management

Faculty of Economics and Management, No Name

- utilisation of project management methods, standards and related quantitative methods
- thesis topic: Agile Project Management in selected Company

2010 – 2014

Bachelors's degree in Economics and Management

Faculty of Economics and Management, No Name

- utilisation of economic and management disciplines, quantitative methods, ICT and related social sciences

SKILLS

Languages

No Name – native
English language – B2
German language – A1

Hard Skills

MS Office (intermediate)

- Project, Excel, Word

Adobe Suite (intermediate)

- Photoshop, Lightroom

HTML and CSS (basic)
UML modeling (basic)

ADDITIONAL INFORMATION

Interests

IT (hardware, games), literature, movies, travelling, table top games